

SEHAT CARD PLUS: DETAIL ASSESSMENT CRITERIA

Hospital Name	
Hospital Address(Gps coordinates)	
Name of Focal Person	
Designation	
Hospital ownership	
Year of establishment	
Official Phone number	
Official email	
HCC registration number	
FBR NTN/FTN	

Evaluation outcome	Maximum achievable	Percentage	Comments	
1. Infrastructure	142	0.00	Comments	
1.1. Overall hospital building	103.5	0.00		
1.2. Water supply and Sewage	5.5	0.00		
1.3. Power supply, MIS and internet connectivity	33	0.00		
2. Core Clinical Services	190.5	0.00	Comments	
2.1. Maternity services	52.5	0.00		
2.2. Pediatrics/NICU	49	0.00		
2.3. Dialysis Unit	47	0.00		
2.4. A&E Services	42	0.00		
3. Clinical Support Services	324.5	0.08	Comments	
3.1. General Male Ward	33.5	0.00		
3.2. General Female Ward	31.5	0.00		
3.3. Operation Theatre (OT)	110.25	0.00		
3.3 (a) General Requirments	26.25	0.00		
3.3 (b) General OT	59.5	0.00		
3.3.(c) Gynea OT	24.5	0.00		
3.4. Intensive care	37.75	0.00		
3.5. Blood bank	12	2.08		
3.6. Pathology/ Lab services	63.5	0.00		
3.7. Radiology services	24	0.00		
3.8. Pharmacy services	12	0.00		
4. Processes	177.5	0.00		Comments
4.1. Patients facillitation	31.5	0.00		
4.2. Infection control	24	0.00		
4.3. Claims/ bills processing	7	0.00		
4.4. HR management	115	0.00		
Grand Total	834.5	0.03	Comments	
Recommendations	A- Recommended C- Not Recommended			
Recommended for Specialities	A- General Surgery & Allied B- Gynea/Obs C- Peadriatics D- Medicine & Allied E- Etc			
Date of evaluation				
Evaluator	Name & Signature & Stamp			
HOSPITAL OWNER/FOCAL PERSON (Note: I am signing after agreed with whole assessment process & Evaluation)	Name & Signature & Stamp			

1. Infrastructure	Description	Achieved Score	Comments
	GRAND ACHIEVABLE MARKS MODULE 1	0	
1.1. Overall hospital building	Maximum achievable	0	
Critical	Accessible through motorable road		
Critical	The entrance is wheelchair/stretchers accessible		
Critical	Ramp or Bed elevator available (In case of multi floors)		
a) if bed elevator not operational pictorial evidence should be needed & an elevator operator documentation required b) Observe the Capacity of generator for support to elevator	Functional & 24 hrs operational Bed elevator having generator support available		
	Bed elevator operator available		
Critical(either Bed Elevator or Ramp)	Ramp (if "Yes" may have following criteria)		
	<i>Ramp wide enough for Stretcher and wheel Chair</i>		
	<i>Ramp having hard surface/Non slippery</i>		
	<i>handrail for gripping Available</i>		
	Accessibility through Public transport		
	within 500 meter		
	within 500 to 700 meter		
	not accessible		
	Purpose built-building for the hospital		
	Modified building for hospital (e.g commercial plaza etc)		
	Administration ownership (mark one option)		
	Company/Trust		
	PartnerShip		
	Sole proprietorship		
	Building Ownership (mark one option)		
	Owner		Documents
	Rented		
Pictorial evidences	Sanitation Equipments available		
	Coridor Space		
	<i>less than 6ft</i>		
	<i>6ft to 7ft</i>		
	<i>8 ft & above</i>		
	Floor Surfaces of the hospital are non Slip & even		

	Fire Safety System		
Expiry and Functional must be checked (Checked last time)	Functional Fire extinguishers (cylinders)		
	each floor/block/department		
	each floor		
	each department		
	specific area (only at lobby)		
	Heating & Cooling System (mark the available options)		
a) Centralized System must checked during visit & Maintaince record should be required (inhouse & outsourced should be maintain) b) Capacity of Generator to support the system if cenetrilized available	<i>Centralized</i>		
	<i>Ductless system (e.g individual,split or window A/C in wards)</i>		
	<i>Funtional Fans/ Functional Air Coolers or Heaters in Cold areas</i>		
	Laundry system available (documentation if outsource)		
	Hospital Specific Beds		
mark if only general ward is available	General male/female ward		
	<i>More than 30 beds</i>		
	<i>more than 20 beds</i>		
Minimum "15" beds for both Male & female ward	<i>15 beds</i>		
"Mark if separate gynea ward is available"	Gynea ward		
	More than 10 beds		
	more than 7 beds		
	5 beds		
"Mark if separate Peads ward is available"	Peads Ward		
	<i>More than 10 beds</i>		
	<i>more than 7 beds</i>		
	<i>5 beds</i>		
"Mark if separate ward is available"	Medicine & Allied Ward		
	<i>More than 10 beds</i>		
	<i>more than 7 beds</i>		
	<i>5 beds</i>		

"Mark if separate ward is available"	Nephrology Ward		
	More than 10 beds		
	more than 7 beds		
	5 beds		
"Mark if separate ward is available"	Surgery & Allied Ward (Surgery, ENT, EYE Urology etc)		
	More than 10 beds		
	more than 7 beds		
	5 beds		
"Mark if separate ward is available"	Orthopedics wards		
	More than 10 beds		
	more than 7 beds		
	5 beds		
"Mark if separate ward is available"	Emergency Ward		
	10 or more		
	5 to 10		
	2 to 5		
1.2. Water supply and Sewage	Maximum achievable	0	
	Critical The hospital has a water supply from the public water supply channel/water pump for extracting the fresh/groundwater		
marking either one or on each floor(water filter and water coolers for drinking water	Own water pump		
	Public Supply		
	Filters for cleaning drinking water present at each floor		
	drinking water facility(without filters) in each floor		
	A water under ground storage tank in the facility is present		
	Running water available at points of service, for hand hygiene/washing (wards, OT, and clinics)		
	Washrooms at OPD/General area		
1.3. Power supply, MIS and internet connectivity	Maximum achievable	0	Comments
	Critical The hospital have electricity connection from the national grid		
	Critical Alternative electricity generator is present atleast 10 KVA		
* Do not assess if score is 0 for the critical area(s) HMISThe hospital information system software helps in controlling the data in most healthcare departments, namely financial, inpatient, Operation Theater, nursing, radiology, clinical, laboratory, outpatient, materials, pharmaceutical, and pathology.	Solar system/UPS at least 3KVA to run OT,s		
	A landline phone connection is available		
	The hospital is equipped with high speed/broadband internet as per hospital requirement at least 15 to 20 mbps		
	Hospital Management Information Systems (HMIS)		
	Centralized(primary key of indoor/outdoor patients)		

	Departmental wise (deleted if not full automatized HMIS through primry Key		
	ICD coding is used for diagnosis		
	CPT coding is used for treatment procedures		
2. Core Clinical Services	Description		
	GRAND ACHIEVABLE MARKS MODULE 2	0	
2.1. Maternity services	Maximum Achievable	0	Comments
	Critical The OB/GYN unit is heading by a consultant [FCPS, MCPS, DGO or equivalent]		
<p>Note:</p> <p>a) Don't assess if score in row "1" & "14" is No</p> <p>b) if hospital claim full time (5 to 6 days a practice in a week) consultant asses physically Clinic, OPD & admission/Surgeries Record</p> <p>c) for more than one Consultant in the speciality minimum 2 days Opd practice is mandatory & documented</p> <p>d) asses the 24/7 availibility of FMO as per ward & Nurse per as per shift</p> <p>e) if seperate ward is avaiable than asses ward below</p>	Number of Consultants		
	2 or more		
	1		
	24/7 female medical officer available (Per ward)		
	a) 1 female medical officer		
	b) 2 female medical officers		
	c) 3 to 5 female medical officers		
	c) 6 or more female medical officers		
	24/7 nurses/LHVs are available (Per Shift)		
	a) 1 Nurse/LHV		
	b) 2 to 5 nurses/LHV's		
	c)5 & above nurses/LHV's		
		Critical The facility has a functional & independent labour room (If yes then asses the following)	
	No of labor room staff dedicated		
	2 to 4		
	5+		
	A standard delivery bed is available		
	Delivery forceps		
	D&C set available		
	E&C set available		
	Surgical set for episiotomy available		
	Vaccum suction machine available		
	Mcintosh sheet available		
	Fetal cardiac monitor available		
	An ultrasound machine is available		
	fetal wieght machine available		
	Fetoscope available		
	Instrument Sterilization available		
	Attached washroom available		
	Oxygen Supply		
	Spot light/lamp available		
	Labor room Privacy (mark if having Separate gynea block)		

	<i>Waste Disposal system in place (bucket for soiled pad and swabs)</i>		
	<i>Container for sharp disposal available</i>		
	<i>Hand washing Area available</i>		
	Emergency Durg Tray available		
	<i>inj oxytocin</i>		
	<i>inj diazepam</i>		
	<i>inj magnesium sulphate</i>		
	<i>inj lignocaine hydrochloride</i>		
	<i>Tab Nefidipine</i>		
	Baby warmers		
	<i>2 or more</i>		
	at least having 2 beds Ante/post Natal care ward (adjacent to labor room)		
	Post natal counselling for family planning available (Brochre/litrature as evidence)		
	Post natal counselling for immunization available (immunization card as evidence)		
	Post natal counselling for Nutrition available (Brochre/litrature as evidence)		
	Funtional BP apratus		
	Thermometer		
	Suction machine		
	disposable gloves		
	disposable Syringes		
2.2. Pediatrics/NICU	Maximum achievable	0	Comments
	Critical The pediatric unit is headed by a consultant paediatrician/Neonotologist [FCPS, MCPS or equivalent]		
	Number of Consultants		
	<i>2 or more</i>		
	<i>1</i>		
Note: a) Don't assess if score in row 1 is No b) if hospital claim full time (5 to 6 days a practice in a week) consultant asses physically Clinic, OPD & admission Record c) for more than one	24/7 medical officer available (Per Ward) <i>a) 1 Medical officer</i> <i>b) 2 Medical officers</i> <i>c) 3 Medical officers</i>		

Consultant in the speciality minimum 2 days Opd practice is mandatory & documented
 d) asses the 24/7 availability of MO per ward & Nurse as per shift
 e) if separate ward is available than asses ward below

24/7 qualified nurses are available (Per Shift)	
<i>a) 1 nurse</i>	
<i>b) 2 nurses</i>	
<i>c) 3 nurses</i>	
Pediatric beds/carts are available	
Patient tagging/bed tagging available	
Number of incubators	
<i>5 or more</i>	
<i>2 to 4</i>	
Phototherapy	
<i>5 or more</i>	
<i>1 to 4</i>	
Baby Warmer	
<i>5 or more</i>	
<i>1 to 4</i>	
portable X-Ray available	
Neonatal Ventilator Support available	
infusion pump available	
intracranial pressure monitor	
NG/OG tube	
Pulse Oximeter	
Temperature probe	
extracorporeal membrane oxygenator (ECMO) Available	
endotracheal tube available	
Urinary catheter available	
CPAP available	
Cardio respiratory monitor available	
laryngoscope with all size blades available	
Cranial ultrasound available	
Bp monitor available	
portable light available	
Ambu bag available	
Suction Machine with tubings available	
A room for breastfeeding is available	

2.6. Dialysis Unit		0	
Critical	24/7 Medical officers available		
	1 Medical officers		
	2 Medical officers		
	3 Medical Officers		
	24/7 nurses are available in the ward (per Shift)		
	1 nurse		
	2 nurses		
	3 nurses		
Critical	The unit functions in at least 24/7 shifts with minimum 4 machines		(Documentation needed)
Critical	Qualified Dialysis technicians are available 24/7 (per shift)		(Documentation needed)
	a) 1 Technician		
	b) 2 Technicians		
	c) 3 Technicians		
Critical	Haemodialysis machines		
	5 to 8		
	9 or more		
	Saperate Hep B/C positive machine available		
	Each dialysis machine has an adjacent cardiac monitor attached		
	The facility has comfortable dialysis chairs, kept in a hygienic condition		
	Dialysis through B-Bag(disposable)		
	Dialysis through Dialysis Soution		
(Preferably by qualified Nephrologist) *if Qualified nephrologist is not avaiiable mark "0"	Pharma Cath catheter		
	A.V fistula available		
	Double lumen catheters available		
	Screening shedule of new & old patients available (Document needed)		
	machincal mantinance of dialysis machines are outsourced (Document		
	Disinfection of dialysis machines policy in place(Documents needed)		
	A portable ultrasound machine is available at unit		

	A fully stocked crash cart is available		
	- Stocked with emergency medicines		
	- Equipment for intubation		
	A functional cardiac defibrillator is available & plugged-in		
At the time of empanelment visit, the speciality-related medicines and equipment enlisted below were available in the hospital's pharmacy/inventory store:	Inj. Epogen (erythropoietin)		
	Inj Venofer		
	Inj. Heparin		
	Inj. Furosamide		
	X-ray machine for KUB is available		
	Urethrograms/ Retrograde Urethrograms (RUG) are performed at the facility		
2.7. A&E Services		0	
Critical	24/7 Medical officer available per shift (Document needed)		
	<i>a) 1 Medical officer</i>		
	<i>b) 2 Medical officers</i>		
	<i>c) 3 Medical Officers</i>		
Critical	A&E unit is present at the ground floor		
	Emergency Management plan/sub plan in place (GCS score, document needed)		
	List of Emergency contacts info available		
	Anesthesia facility		
	<i>MBBS with postgraduation</i>		
	<i>MBBS with Experience in anesthesia department</i>		
	<i>Qualified Anesthesia technician</i>		
	Oxygen Supply at all beds		
	<i>Central</i>		
	<i>Cylinder</i>		
	Emergency Couches available		
	Minimum Space between beds (if ward available)		
	5 ft or above		
Mark "0" if less than 5 ft	less than 5 ft		
Groups for machines	Crash Cart (asses following items)		
	Equipments		
	Nubuliser machine available		
	Suction machine		
	laryngoscope		

	Monitor		
	Suction catheters		
	Defibrillator		
	BP apparatus		
	Stethoscope		
	Ambubag		
	Gloves		
	Airway (oral and nasal)		
	endotracheal tubes		
	Oxygen masks		
	Nasal cannula (adult and pediatric)		
	Normal saline solution		
	Drip Set		
	Cannula (various sizes)		
	10ml normal saline flush syringes		
	Gauze		
	Alcohol preps		
	Dextrose 25% (pediatrics)		
	Dextrose 50% (adults)		
	Inj Epinephrine (Alpha- and beta-adrenergic agonists)		
	Tab Narcan (opioid Anti dote)		
	Tab Nitroglycerin(Sublingual or Spary)		
	Tab Aspirin		
	Inj Atropine Sulfate		
	Inj Amiodarone (Beta blocker)		
	inj Decadron (Steriod)		
	<i>Inj Solu-Cortef (Seriod)</i>		
	<i>Inj lasix (Frusemide)(Diuretic)</i>		
	<i>Salbutamol (broncodilator)</i>		
	<i>ACS protocol & Drugs available(Document needed)</i>		
	Minor emergency Operation theatre (within A&E) (asses if yes)		
	Couch/OT table available		
	intruments tray (for local anesthesia) Available		
	Sutures		

	Spot light/lamp available		
	Emergency tray available		
	Bandages available		
	Waste bin available		
	Oxygen Supply available		
3. Clinical Support Services	Description		
	GRAND ACHIEVABLE MODULE	0.25	
3.1(a). General Male Ward		0	Comments
<p>a) General ward means combine wards of available module services (e.g Medicine, Surgical Gynea, Ortho, ENT & Eye etc)</p> <p>b) if the hospital having the seperate wards for each specility then skip the General wards Overview Section</p> <p>c) if facility have a central nursing counter serving both for Male & female ward than assess only General ward counter.</p> <p>d) if General male & female ward has Only One Nursing counter than asses & mark only one counter as general.</p> <p>e) if MO's & Nursiing staff are Supervising both General Male & Female wards than mark the HR in either male or female ward module</p>	24/7 medical officer available in ward (per shift)		
	<i>a) 2 or More Medical officers</i>		
	<i>b) 4 or More Medical officers</i>		
	<i>c) 6 or More Medical Officers</i>		
	24/7 nurses are available in ward (total per shift)		
	<i>a) 2 or More nurses</i>		
	<i>b) 4 or More nurses</i>		
	<i>c) 6 or More nurses</i>		
	Hospital has got sperate wards for atleast 3 specialities (Medicine & Allied, Surgery & Allied, Gynaecology, etc)		
	Ward has a nursing counter (If yes asses below items)		
	Nursing counter available with bell		
	Nursing counter available without bell		
	Funtional BP aprtratus		
	Thermometer		
Suction machine			
disposible gloves			
disposible Syringes			
All beds are wheeled/moveable			
All beds are height-adjustable			
Minimum Space between beds			
less than 5 ft			
5 ft or above			
Funtional fans per 2 beds, if not centrally cooled/Heating system for cold areas			

	Individual tagging at every bed		
	At least 1 toilet per 5 patients in each ward		
	The wards are well ventilated		
	The wards are well illuminated		

3.2 (b) General Female Ward		0	Comments
	24/7 medical officer available in ward (per shift)		
	a) 2 or More Medical officers		
	b) 4 or More Medical officers		
	c) 6 or More Medical Officers		
	24/7 nurses are available in ward (total per shift)		
	a) 2 or More nurses		
	b) 4 or More nurses		
	c) 6 or More nurses		
	Hospital has got sperate wards for atleast 3 specialities (Medicine & Allied, Surgery & Allied, Gynaecology, etc)		
	Ward has a nursing counter (If yes asses below items)		
	Nursing counter available with bell		
	Nursing counter available without bell		
	Funtional BP apratus		
	Thermometer		
	Suction machine		
	disposable gloves		
	disposable Syringes		
	Minimum Space between beds		
	5 ft or above		
	less than 5 ft		
	All beds are wheeled/moveable		
	All beds are height-adjustable		
	Funtional fans per 2 beds, if not centrally cooled/Heating system for cold areas		
	Individual patient tagging at every bed		
	At least 1 toilet per 5 patients in each ward		
	The wards are well ventilated		
	The wards are well illuminated		

3.3. Operation theatre (O.T)		0	
3.3(a) General Requirements		0	
*Requirement should be asses overall OT's.	Qualified Anesthetist (MBBS with post graduation in anesthesia)		
	Full time employed		
	On Call		
	Reception Area		
	Changing Room		
	General Changing room		
	Separate male & female Changing room		
	Retiring Room		
	Scrubing Area		
	Recovery Room/Area		
	Sanitation Staff (Seperatly)		
	Sterilization system available & compliance being done		
	Electric Autoclave		
	Gas Autoclave		
	Boiling Autoclave		
	All surgeries performed are entered on a dedicated register/MIS (time of shifting from ward to OT)		
	OT protocols displayed available		
	Seperate Record for HIV cases available		
	Fumigation Machine available		
	Seperate resterilization passage		
3.3(b) General OT		0	
	Critical Functional General O.T available		
	Critical OT is properly sealed from external atmosphere		
	Critical O.R equipped with anaesthetic machine		
	Qualified Technician 1 per table available <i>(in case multi tables OT)</i>		
	The operating room (O.R) have a height-adjustable operating table (Per table)		
* Support document will be needed	Fumigation		
	An overhead, cold and shadowless operating light in place installed		
	O.R equipped with AC/ heating systems		
Mark the option which is available	Oxygen/backup Gases supply		
	Central		

	Cylinder		
	O.R equipped with cardiopulmonary resuscitation equipment [crash cart]		
	Defibrillator		
Notes a) All the equipments should be mark if functional b) Asses General OT's If the hospital having no other separate OT	Suction machine		
	<i>Simple</i>		
	<i>high and low system inside</i>		
	Cardiac monitors		
	Endoscope		
	Diathermy		
	Laproscope		
	Baby Warmer (Gynea)		
	Hepa filters		
	Waste bin General		
	Red Blue and Yellow Bins		
	X-Ray viewer		
	arthroscope machine available (othopeadic OT)		
	C-arm fluoroscopy machine available		
	Cast opener/ Cast saw are available		
	HCV/HBS/HIV Seperate OT available		
Availability must be at indoor pharmacy	<i>Drape set (if separate OT is not available)</i>		if separate OT is present then don't mark Drape set & HCV kit
Availability must be at indoor pharmacy	<i>HCV kit</i>		
	Hospital has got speciality wise seperat Operation Theatres		
3.3 (c) Gynea OT	Maximum achievable	0	
Critical	The OB/GYN unit is heading by a consultant [FCPS, MCPS, DGO or equivalent]		
Critical	O.R equipped with anaesthetic machine		
	Qualified Technician 1 per table available		
	The operating room (O.R) have a height-adjustable operating table		
	Fumigation		
	An overhead, cold and shadowless operating light in place installed		
	O.R equipped with AC/ heating systems		
Mark the option which is available	Oxygen/backup Gases supply		
	Central		
	Cylinder		
	O.R equipped with cardiopulmonary resuscitation equipment (crash cart)		

	Defibrillator machine available		
	Suction machine		
	Cardiac monitors		
	Diathermy		
	Baby Warmer		
	Hepa filters		
	Waste bin		
3.4. Intensive care	Maximum achievable	0	Comments
Critical	Is there any I.C.U in the facility?		
Document needed	ICU is headed by intensivist		
Document needed	ICU is headed by Anesthesia Specialist		
Instructions Does the facility have an I.C.U? If yes, mark the following. If no, skip this section Note: 24/7 availability to be observed through inspecting the duty rosters & Physical availability For medicines, gadgets and other supplies, availability means availability on spot-check, at the point of service, during the empanelment visit.	The I.C.U has a central monitoring/ nursing counter At least one doctor is available 24/7, to attend the I.C.U patients, under the supervision of a consultant At least two nurses are available 24/7, to attend the I.C.U patients Beds are I.C.U specific (side rails & height adjustable) Air conditioning/ heating systems in place The ICU have a well-maintained crash cart (asses below items) Alcohol swabs Amiodarone Atropine Sodium bicarbonate Calcium chloride Sodium chloride Dextrose Dopamine Epinephrine Sterile water Lignocaine Vasopressin Solu-cortef Furosemide Tab dispirin Normal saline Nubuliser machine catheters NG Tube Indotrachial tubes AmbuBag Equipments for Emergency tracheostomy Oxygen supply available at each bed Centrilized Cylinder		

	Number of Beds		
	10 or more		
	5 to 10		
	less than 5		
	ventilators per beds		
	per 5 beds		
	per 10 beds		
	An ECG machine is available		
	Pulse oximeters are available		
	All beds equipped with cardiac monitors		
	Arterial Blood Gas Machine available		
	Portable X-Ray machine		
	Infusion Pump		

3.5. Blood bank	Maximum achievable	0.25	Comments
<p>Instructions</p> <p>Blood bank services can be either in-house or contracted out. (in case of out-sourcing MOU will be required further more the out-source facility should be assess as well)</p> <p>Mark the following, indicating Yes with "1" and No with "0".</p> <p>Note:</p> <p>24/7 availability to be observed through inspecting the duty rosters</p> <p>For medicines, gadgets and other supplies, availability means availability on spot-check, at the point of service, during the empanelment visit.</p> <p>if Blood bank is having no License by BTA. partially do assesment and guide/instructed to get lisensed from BTA</p>	<p>Is a blood bank registered with BTA available within the facility? (Lisensed by BTA will not assessted)</p>		Provisionally critical
	Registered (Assesment should be done)		
	lisensed (don't asses)		
	Are the blood bank BTA registration services sourced-out?		
	The Blood bank is supervised by a qualified doctor [MBBS with post-graduation in pathology or haematology]		
	The blood bank is staffed by a qualified lab technologist 24/7		
	1		
	2 or more		
	room with couch with functional scale machine is available for collecting blood		
	Cross Matching available (Critical)		
	Blood screening available (Critical)		
	Functional Blook-bank specific refrigerator is available (3°C to 6°C)		
	Plasma separator is available		
	Blood warmer is available		
	A microscope is available (critical)		
BP apparatus is available			
Computerised inventory of blood products is maintained			
3.6. Pathology/ Lab services	MAXIMUM ACHIEVABLE	0	Comments
<p>Instructions</p> <p>Pathology services can be either in-house or contracted out.</p> <p>Mark the following, indicating Yes with "1" and No with "0".</p> <p>Note:</p> <p>24/7 availability to be observed through inspecting the duty rosters</p> <p>For medicines, gadgets and other supplies, availability means availability on spot-check, at the point of service, during the empanelment visit.</p>	A pathology lab available in the facility		
	Pathology services being sourced-out		
	The lab is operated under the supervision of a qualified pathologist		
	The lab is staffed by a qualified laboratory technologist 24/7		
	1		
	2 or more		
	There are designated areas for storage of specimens, reagents and records		
	The expected report time for test results is specified		
	The lab has established reference ranges for each test		
	The lab has displayed price-list for all tests		
	ICT(mmunocromatographic technique) for HBS/HCV/HIV available		
	The lab is equipped with PCR machine		

	A lab safety policy is in place		
	Collected samples are labelled with patient identification with date & time		
	All investigations are recorded		
	<i>HMIS</i>		
	<i>Proper Register</i>		
a) document needed for inhouse & MOU/Agreement for outsourcing	Inhouse or Out Sourced qualified staff for maintenance of Lab Equipments available		
	MICROBIOLOGY		
	Automatic centrifuges		
	Electric water bath		
	Colony Counters		
	fluorescent/UV viewing chambers		
	Autoclave Antibiotics		
	Anerobic chambers		
	Growth medium		
	hard air owns		
	incubators		
	Micrometers		
	preservatives		
	Measuring glass wear		
	lab refrigerators		
	inoculation chambers		
	inoculation lobes		
	HEMATOLOGY		
	Coagulation analyser		
	DLC counter		
	Elisa plate reader		
	ESR stand		
	Fridge		
	Haematology analyser		
	HB1AC analyser		
	Hot Plate stimer		
	Ammulyte 1000		
	incubator		
	Microscope		
	Neubar chambers		
	Slectra junior water bath		
	BIOCHEMISTRY		
	Advanced Haematology Analyser		

	Microlab 300		
	ELISA		
	HISTOPATHOLOGY		
	Microtome		
	Tissue processor		
	Microscope (Oil Omersion)		
3.7. Radiology services		0	Comments
	Critical The radiology service is licensed from the Pakistan Nuclear Regulatory Authority (Critical)		
Note: a) mark "0" if row "1" is No (in case of out source the contracted facility should also have licensed with PNRA) b) In case of out source contracted facility should be nearby hospital with 24/7 availability c) outsourced facility should also be assess.	If the facility doesn't have its radiology services, contractual services are in place		
	All radiological diagnostics reported by		
	1) In house Consultant (Qualified)		
	2) Online Reporting Consultant		
	a) Digital X-ray(Critical)		
	b) Documentry Evidence (MOU/LOU/Agreement)		
	c) Evidence for Qualification of Radiologist		
a) Documents Need as evidence	Reporting time based on urgency of the situation are reported within one hour & routine within 24hrs Available		
	A qualified radiographer administer the radiology services		
	1		
	2 or more		
	Radiology safety policy in place		
	lead line walls installed		
	Protective clothing is provided to staff		
	radiological equipment wear radiation monitoring devices available		
	Radiation warnings in local languages displayed, especially, for pregnant women		
	A female attendant accompanies female patients during radiological examination		
	The facility has an ultrasound machine		
	C.T scan		
	M.R.I		
3.8. Pharmacy services		0	Comments
	Critical An in-house 24/7 registered pharmacy is present		
Instructions ; Mark the following, indicating Yes with "1" and No with "0".	Pharmacy services can be either in-house or contracted out.		

Note:

24/7 availability to be observed through inspecting the duty rosters

For medicines, gadgets and other supplies, availability means availability on spot-check, at the point of service, during the empanelment visit.

The pharmacy is headed by a qualified pharmacist (Name & pharmacy council Registration No)		
Qualified pharmacy technician present 24/7		
1		
2		
The pharmacy dispenses upon the signed prescription of a qualified doctor		documentation
Accessible through Central HMIS of hospital		
The pharmacy equipped with a refrigerator for heat-sensitive medicines		
Medicines are stored in labelled shelves		
Lockable cupboards for controlled drugs		
A computer-based inventory for stock-in and stock-out maintained		
Life saving drugs were available on random check.		
No expired medicines found on random check at the time of visit		

4. Processes	Description		
4. Processes	MAXIMUM ACHIEVABLE MARKS MODULE 4	0	
4.1. Patients facillitation		0	Comments
	Hospital reception/Information counter available at/close to the main entrance		
Critical	Funtional Wheel chairs & stretchers		
	Available at Emergency Entrance (Critical)		
	Availiable inside Hospital(Critical)		
	Signopostage		
	Services wise at the entrance		
	Departments Signopostages		
	Signage allows safe passage through the hospital & exit from the hospital in case if emergency, disaster or fire are available		
Documents & Minutes of presvious meetings	Patients grievances redressal committee		
	Grievances redressal focal person		
	Complaint Box		
	Separate Seatings arranged for male & Female patients and attendants in clinical/ waiting areas		
	All waiting areas are ventilated		
	Each patient entered on the HMS, using the unique Number (i.e patient treatment recorded in database)		
	Patient admission forms is available		
a) Form include patient history, diagnosis, Summary, & proper referral notes	Patient discharge forms/cards available		
	Birth certificate templates avaiiable		
	Death certificate templates available		
	Ambulance Access to Emergency department		

	Ambulance Services		
	own/contracted out an ambulance Services (MOU must be provided)		OUTSOURCED
	The ambulance is equipped with Oxygen supply		
	The ambulance has a disembarkable strecher		
	Refferal System		
	The hospital has clear indications for referral to another facility		
	The hospital uses a standardised form for making referrals		
	The hospital keeps a register/record of all referrals it makes		
	The hospitals has a list of hospitals where it makes referrals		
4.2. Infection control		0	Comments
a) Documented Committee TOR's & Minutes of the Previous meetings	An infection prevention and control committee is notified (Documents should be provided meetings with minutes)		
	At source segregation of hospital waste		
	Sanitation committee available (Documented should be provided)		
	Protected Waste dumping area (Saficant)		
	A clear guide for waste segregation & Storage is visible posted available		
	Colour-coded waste bins available at each ward/clinical area		
Note Evidence documentation must be provided	A functional incinerator is available		
	<i>In-house</i>		
	<i>outsourced</i>		
	Syringe cutters available in clinical areas		
	Wastebaskets available for every bed		
	infected patient beds tagging(HBS & HCV)		
4.3. Claims/ bills processing		0	
	A designated bank account in the name of the facility exists		
	A valid NTN/FTN or tax exemption certificate is available		
	A designated Accountant available		

	Treatment documents like prescriptions,diagnostics records, treatment charts are maintained		
	Electronic record (HMIS)		
	Mannual record		
	Computers for e-claim are available		
	All payments to parment staff are documented		
	Through Bank		
	Cash		
4.4. Human resource management		0	Comments
	The facility works under the supervision of a full-time administrator		
	Written job descriptions are available for all posts		
	Written Contracts for all employees are available		
	Organogram of staff available		
a) full time/part time minimum 2 days a week (clinic must in the hospital premissis) b) if no specialist available mark "0"	Consultants		
	General Surgeon		
	1		
	2 or More		
	Medical Specialist		
	1		
	2 or More		
	Orthopaedic Surgeon		
	1		
	2 or More		
	Ophthalmologist		
	1		
	2 or More		
	Otorhinolaryngologist		
	1		
	2 or More		
	Urologist		
	1		
	2 or More		
	Neurologist		
	1		
	2 or more		
	Neuro Surgeon		
	1		
	2 or more		
	Nephrologist		
	1		
	2 or more		
	Pulmonologist		
	1		
	2 or more		

	Gastroentologist	
	1	
	02 or more	
	STAFFING (Don't mark)	
	Administration	
	Doctor	
	Master/Graduate in Administration	
	Under Graduate	
	Medical / Surgical Services	
	TECHNICAL	
	OT Technician	
	1	
	2 or more	
	Part time/Oncall	
	Anesthesia Technician per 2 OT tables	
Employed (full time) (Critical)	1	
	2 or more	
	Part time/Oncall	
	Support Services	
Critical Employed (full time)	Sanitation Staff	
	1 per Department	
	1 per floor	
	2 per Department	
	2 per floor	
	IT & Records Staff	
(Critical) Employed (Full time)	1	
	2 or more	
	Helper/ward boy	
Documents to be provided (relavent qualification)	1 per Department	
	2 per Department	
	1 per floor	
	2 per floor	
	ALLIED HEALTH	
	Midwives	
	1	
	2 or more	
	Receptionist	
	1	
	2 or more	
	Physiotherapist	
	Employed (full time)	
	Part time	
	Security staff	
	2	
	more than 2	