

EMPANELMENT OF HOSPITALS UNDER SEHAT CARD

APPLICATIONS

- Interested hospitals can apply for empanelment under Sehat Card Plus through the State Life Insurance Corporation (SLIC) of Pakistan website: www.statehealth.com.pk.
- Applications can be submitted throughout the year.

ASSESSMENT OF HOSPITALS FOR EMPANELMENT

- SLIC shall assess the quality of hospitals on quarterly basis through a notified assessment team, on an approved assessment criterion.
- Hospitals will be assessed in three steps:
 - *Desk assessment* to scrutinize applications on the basis of support document provided by the hospital;
 - Physical assessment of the hospital for shortlisting on the basic criteria for empanelment.
 - *Detailed assessment* and scoring leading to gradation of hospitals.
- A hospital shall be physically appraised on the basic criteria if it qualifies the minimum standard assessed through desk review.
- Failing a single critical requirement during the *basic assessment*, the hospital shall not be appraised on the *detailed assessment criteria*.
- SLIC shall charge assessment fee of Rs. 15000 for each assessment visit.
- Special assessments on the request of the hospital can also be arranged at an assessment visit fee of Rs. 50,000 for a secondary care hospital and Rs. 100,000 for a tertiary care hospital. The fee will be deposited by SLIC in the Social Health Protection Initiative's (SHPI) Reserve Fund.
- The assessment visit shall be recorded with graphic/audio/visual evidence to ensure transparency at all levels of the process.
- The observations recorded during the assessment visit shall be shared with and duly endorsed by the hospital at the time of the visit.
- The Coordination Committee on SHPI headed by the Secretary Health KP shall approve the hospitals on the recommendation of the assessment team within one week of the receipt of recommended hospitals' list.
- The Health Department shall notify and publicly announce the approved hospitals for empanelment through print/ electronic media and official websites of the Health Department, Sehat Card Plus Program and SLIC.

REDRESSAL of GRIEVANCES

- The hospital shall apply to the **Hospital Empanelment Grievances Redressal Committee (HEGRC)** notified by the Health Department for redressal of any grievance related to the process of assessment within 14 working days of notification of the approved hospitals.
- The HEGRC shall redress grievance of the hospital within 30 days of the receipt of the application and report the same to the Health Department.

GRADATION OF HOSPITALS

- On the basis of scores secured during assessment, hospitals shall be graded on the formula given hereunder. The grade of a hospital in a specific district shall determine whether the hospital is eligible for empanelment and subsequently for the contractual treatment rate between SLIC and the hospital:

ASSESSMENT SCORE %	GRADE
JCI accredited	Grade 6
80 % and above	Grade 5
70-79 %	Grade 4
60-69 %	Grade 3
50-59%	Grade 2
35-49%	Grade 1

DISTRICT-WISE GRADATION REQUIRED

- The qualifying grades for the private hospitals in the various districts of the province shall be as under:

DISTRICTS	QUALIFYING GRADES
Peshawar, Mardan, Swat & Abbottabad	Grade 4 and above
Lower Dir, Malakand, Mansehra, Swabi, Nowshera, Charsadda, Kohat & DI Khan	Grade 3 and above
Buner, Battagram, Haripur, Hangu, Karak & Bannu	Grade 2 and above
Chitral, Upper Dir, Shangla, Kohistan, Torghar, Lakki Marwat & Tank	Grade 1 and above

It may be noted that any hospital that is not empanelled and is displaying the Sehat Card Branding, Logo or Name is illegal. Any hospital found in violation may be blacklisted from the program.